

Cancellation Policy

Mount Onsite Training strives to provide you with the best learning experience and accommodate your needs to the best of our abilities. To ensure clarity and fairness, we have established the following **Cancellation Policy**. **Please read it carefully before enrolling in our classes or programs.**

1. ****Refund Policy****: Mount Onsite Training does not offer refunds for cancellations. We are committed to delivering the highest-quality educational experience that we can, and your enrollment helps us plan and allocate resources efficiently.

2. ****Rescheduling Policy****: While we do not provide refunds, we understand that unforeseen circumstances can arise. We are more than happy to accommodate your needs by allowing you to reschedule your enrollment for a future class that better suits your schedule. Here's how our rescheduling process works:

- If you need to cancel your enrollment in a class, please notify us at least 5 days before the scheduled start date. We will then “save” a spot for you at one of our other trainings that you chose.